

Steve Ryan

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Phone 0412 295 529 Email steve.ryan@mocton.com**Summary**

- *Steve Ryan at Mocton Pty Ltd is an experienced IT professional with extensive (30+ years) experience in IT Management and across a range of IT projects which includes roles managing projects to develop, deliver and implement business solutions. These roles encompass experience gained managing projects for software vendors, consulting companies and commercial enterprises. This has provided Steve with a 360 degree view for managing commercial projects.*
- *The breadth of Steve's project experience extends from small business to multi-national organisations. Industry / Sector experience includes Mining, Public Transit, Transportation, Defence and Retail. ERP product experience includes SAP, MIMS / Ellipse, Microsoft Dynamics AX, MYOB Advanced Business and related third party applications. Project methodology includes PMBOK, SAP ASAP, Agile and some Prince2.*

Employment History**Aug-2019 – Present****Fallon Solutions**

One call for all your trade services. Fallon Solutions began when Neil T Fallon started out as an electrical contractor in Brisbane in 1962 at the age of 21. Over the years an excellent reputation was earned for domestic, commercial, and industrial electrical services as well as appliance repairs and data cabling.

Consultant**Project Manager****Achievements**

Contracted as Consultant and Project Manager for various IT Projects.

- *Development and implementation of Complaints Management portal. The solution is based on SharePoint and features additional functionality based on Microsoft's latest technologies. It includes PowerApps based user interfaces, Power Automate (Flow) for integration and Power BI for visualisation via dashboards and reporting.*

Jul-2019 – Aug-2019**Top Knot Group**

Top Knot Carpentry & Joinery is an established entity with the dedicated resources, expertise and experience to carry out the most detailed level of commercial and residential fit out. We have over 30 years of combined experience overseas and in Australia. Top Knot can help to create your vision and design and turn it into an affordable reality.

Project Manager**Achievements**

Contracted as Project Manager to provide project management and implementation services for Greentree ERP.

- *Managed the project's initial phase to elicit and document the business requirements. Business owner decided to place the project On Hold.*

Jan-2019 – Jul-2019**Fallon Solutions**

Consultant**Project Manager**

Contracted as Consultant to provide vendor management services and Project Manager for various IT Projects.

Achievements

- Performed a detailed review of a KPMG proposal and related collateral for a combined Dynamics 365 plus Business Central (Wiise) implementation. Challenge project approach, pricing, licencing, technology, methodology, assumptions. Identify and document risks. In addition, ensure financial model is consistent with project collateral.
- Project Manager for Axia Server upgrade project. Axia is an ERP product provided by Brisbane based company Axiapac.
- Project Manager for SharePoint Implementation project.

Mar 2018 – Nov 2018**RPMGlobal**

RPMGlobal provides data with context, transforming mining operations globally.

Our Enterprise approach, built on open industry standards, delivers the leading digital platform that connects the systems and information seamlessly, amplifying decision-making across the mining value chain.

RPMGlobal integrates the planning and scheduling, with maintenance and execution, and simulation and costings, on RPM's Enterprise Planning Framework, the mining industry's only digital platform that delivers insight and control across these core processes.

RPM's Advisory Team advise the global mining industry on their most critical issues and opportunities, from exploration to mine closure. Their deep domain expertise, combined with their culture of innovation, and global footprint, ensures our mining customers continue to lead.

Consultant**Project Manager**

Project Manager for the Enterprise Planning Framework and Integration Services teams. Implementation Project Manager for the customer deployment of SAP Integration Services.

Achievements

- As Project Manager for the Enterprise Planning Framework (EPF) team, execute full software development lifecycle for latest release of the EPF product, utilising a methodology based on Agile principles.
- As Project Manager for the Integration Services team, manage the software development and delivery of iterations of an RPM specific SAP integration framework package for various customer implementations based on customer requirements.
- Responsible for team personnel - including recruitment, dismissal, mentoring, training and performance management.
- Moved to the Consulting team as Project Manager to successfully deliver a project for the integration of SAP / ADMS (CAT Dealer Management System) with the RPM product AMT-C (Asset Management Software) for Finning – Chile.

Sep 2017 – Mar 2018**Fallon Solutions****Consultant**

Project Manager

Contracted as Consultant and Project Manager to assist in the evaluation and selection of replacement business systems, including CRM/Marketing, ERP and Field Service solutions.

Achievements

- Finalise documentation of business requirements, identification and recommendation of vendors, distribution of RFP.
- Conduct vendor workshops to finalise RFP responses from vendors and their implementation partners including: Salesforce / Persistent Systems, SimPRO / SimPRO, MYOB / Exobiz, Microsoft / KPMG.
- Conduct evaluation and selection process through stakeholder consultation, including the management team.
- Deliver final report to the board for assessment and decision making.

May 2015 – May 2017**Retail Food Group**

RFG is Australia's largest multi brand retail food franchise owner, developer and manager with a network of 2,500+ outlets across 12 Brand Systems spanning 63 licenced global territories. The company is also a roaster and supplier of high quality coffee & affiliated products, operating four coffee roasting facilities supplying Australian & international markets through a suite of wholesale coffee brands.

Brand systems include; Donut King, Brumby's Bakery, Michel's Patisserie, Gloria Jean's Coffees, It's A Grind, bb's Café/Esquires, Di Bella Coffee, Cafe2U, The Coffee Guy, Pizza Capers, Crust Gourmet Pizza Bar.

Program Manager**Project Manager**

Contracted as ERP Project / Program Manager for ICT Integration projects by RFG following major business acquisitions including Gloria Jean's Coffee and Di Bella Coffee.

Achievements

- Replacement of the Gloria Jeans Coffees' Microsoft Dynamics NAV solution with Retail Food Group's ERP solution, Microsoft Dynamics AX R3, to unify finance and procurement systems across the business.
- Upgrade of Dynamics AX 2012 to Dynamics AX R3 including rationalisation, removal and remediation of previous partner modifications. In preparation, develop and manage a Request for Proposal (RFP) process to select vendor and award upgrade project.
- Evaluation, selection, proposal development and negotiation to purchase the Snaplogic iPaaS Enterprise Integration Platform. Subsequently, manage the implementation of Snaplogic integration platform for ERP integration.
- Manage development of Franchise Partner Portal based on Magento CMS for e-commerce style coffee product ordering and sales management.
- Manage development of Dynamics AX based Web Services to support the integration of the Portal.
- Scope and Planning Study for the ERP integration of Di Bella Coffee with Retail Food Group.

Mar 2015 – Apr 2015**EXOBIZ Services**

EXOBIZ Services is an MYOB Partner offering implementation, development and support services. It includes the MYOB Advanced Business product in its range of products.

MYOB Advanced Business is cloud based ERP product offered to larger enterprises. It is sold as a Software as a Service (SaaS) offering.

ERP Consultant

Employed to provide implementation and consulting services for the MYOB Advanced Business product.

Achievements

Elicitation and documentation of solution requirements and solution design for new customer implementations.

May 2014 – Jun 2014

Worldsmart Retail Pty Ltd

Worldsmart Retail and Worldsmart Future are Brisbane based subsidiaries of the RD Jones Group of companies, headquartered in Adelaide. Worldsmart is a technology business for Retail customers focussed on Point of Sale, loyalty and data solutions.

Worldsmart Retail and Worldsmart Future have undertaken an extended timeframe upgrade of the multi-instance, multi-company SAP B1 implementation. MicroChannel Services have been awarded the management of the upgrade project.

SAP ERP Consultant

Contracted to provide upgrade project support.

Achievements

- Enhance the SAP system reporting solution as per user specifications.

Feb 2014 – Mar 2014

Aurizon

Aurizon is a publicly listed rail freight company and Australia's largest with its headquarters in Brisbane. Formerly owned by the Government of Queensland, its assets were transferred to a new company QR National Limited in July 2010.

SAP Project Manager

Following a largely unsuccessful Purchase to Pay (P2P) Phase1 project, Aurizon engaged with both NTT Data and Ventyx (formerly Mincom Limited) to undertake the project planning, preparation and initiation of a Phase 2 project. The project would be based on the integration of the Ventyx e-Catalogue / Axis solution and the Aurizon in house SAP solution, and the SAP Supply Chain Management (SRM) module in particular.

Achievements

- Finalise the Technical Solution review undertaken by NTT Data.
- Assist Aurizon with the engagement of Ventyx and finalisation of their IPS, scope, schedule, resources and solution costings.
- Engage and manage the project stakeholders and customers, identify resource requirements and facilitate allocation of NTT and Aurizon resources, manage risks and issues, scope, schedule and budget for the Initiation Phase.
- Deliver Statement of Work (SoW) document for approval prior to commencement of the Implementation phase. Content included, but not limited to, scope, budget costings, risks, issues, assumptions, constraints, resource plan and schedule.
- As required by the customer, the project methodology included Agile Methodology rituals such as iteration planning, daily stand ups, iteration review etc.

Sep 2013 – Jan 2014**PanAust**

PanAust is a copper and gold producer in Southeast Asia with projects in Laos, Papua New Guinea and Chile.

SAP Project Manager

PanAust engaged NTT Data for a project to implement and replace their in-house hosted ERP solution, largely comprised of Pronto and Aurion, with a SAP on HANA solution including SAP HANA Live reporting. In the same timeframe, PanAust was also implementing Success Factors for employee performance and compensation management.

Achievements

- Finalise project initiation deliverables.
- Assist PanAust with the vendor management and deliverables for Success Factors implementation.
- Manage the project stakeholders, project communication, NTT team resources, risks and issues, budget and contracted deliverables for the Blueprint phase.
- Deliver project blueprint phase deliverables including – but not limited to - Communication Plan, Organisational Structure Definition, Project Plan, Business Blueprint with SAP Business Processes, Project Scope, Technical Architecture, Development (FRICE) Register, Installed Development Environments, Test Strategy and Plan, Data Migration Plan, Security Strategy, Risk/Issue Log and Action Plans, Technical Architecture, High-Level Interface Design, High-Level Data Migration Design.
- The project utilised NTT Data project methodology. It features a process model along with related industry standard practices.
- Business outcome was successful signoff for Business Blueprint and decision to proceed to Implementation phase.
- Project budget approximately \$2.4M

Aug 2013 – Sep 2013**Aurizon**

Aurizon is a publicly listed rail freight company and Australia's largest with its headquarters in Brisbane. Formerly owned by the Government of Queensland, its assets were transferred to a new company QR National Limited in July 2010.

SAP Project Manager

Contracted for project initiation phase. Queensland Rolling Stock maintenance is facilitated through both SAP and non-SAP systems, particularly FMMS (Facilities Maintenance Management System). FMMS has been identified as end of life and processes managed through the application are to be transferred to SAP and the Maintenance module in particular.

Achievements

- Manage the project stakeholders and customers, communication, team, risks and issues, budget and delivery.
- Deliver phase deliverables including Project Charter, Project Plan, Change Management Planning, Pilot Site Visit, Data Quality Assessment, Pilot Development Environment Setup, Catalogue of Rolling Stock Maintenance Reports and Project Kick-Off Preparation.

Jun 2013 – Aug 2013**RailCorp – Transport for NSW**

Transport for NSW is comprised of four agencies: (i) Transport for NSW (TfNSW) (ii) Roads and Maritime Services (RMS) (iii) Rail Corporation (RailCorp) (iv) State Transit

Authority (STA). This RailCorp SAP Feasibility Planning Study is constrained to one agency; Rail Corporation (RailCorp). TfNSW has embarked on the implementation of an ERP solution based on SAP.

SAP Project Manager

Contracted by COSOL for the RailCorp SAP Feasibility Planning Study to provide a recommendation as to the feasibility for a stepping stone initiative – Mincom Ellipse to SAP Migration.

Achievements

- Manage the project stakeholders and customers, communication, team, risks and issues, budget and delivery.
- Plan and schedule requirements workshops with customers, managers, subject matter experts – functional and technical, key users and end users. Document and analyse outcomes.
- Author and facilitate both COSOL team and customer reviews of deliverable documents. Present and review results with TfNSW SAP project senior management.
- Deliver and handover the Feasibility Planning Study Statement, Indicative Project Schedule and Indicative Project Budget.

Nov 2012 – May 2013

Pacific Aluminium / Rio Tinto

The Rio Tinto Alcan product group streamlined in October 2011 as part of a general Rio Tinto review of operations globally. Stemming from this was the creation of Pacific Aluminium which comprised a number of the company's aluminium assets across Australia, New Zealand and Singapore. A corporate office was created in Brisbane to manage the group and facilitate a smooth transition from Rio Tinto to an independent stand-alone company in preparation for divestment.

SAP Cutover Manager

Contracted by COSOL to cutover the SAP based ERP solution, related systems and applications from the RTBS (Rio Tinto Business System) environment to a separate Pacific Aluminium (PacAl) system environment.

Achievements

- Develop the detailed cutover plans for each release cycle.
- Work closely with the project's stakeholders, management, functional, technical and testing teams as well as - manage by influence - project representatives from Pacific Aluminium, Rio Tinto and their outsourced team at CSC.
- Execute successful cutover to production, including testing and integration with non-SAP systems.

Previous engagements

Numerous roles within an ICT capacity spanning a broad range of industries. Details provided on request.

Referees

Available on request.